



Cognizant

August 20, 2008

M/s Vigneshwar Airconditioning Pvt. Ltd.

N.M. Joshi Marg,

Mumbai

Sub : Appreciation

We would like to convey our appreciation to M/s. Vigneshwar Airconditioning Pvt. Ltd. for the excellent services provided to us.

We really appreciate the way your team handles our queries/ complaints in a timely manner and we have always received positive feedback from our Facilities team on their performance in maintaining our AC units.

We are sure you will continue to provide us with such services in future too.

Thanking you,

Sohail Sarang

Manager – Administration & Facilities